EXPORT HELPDESK

for developing countries

User Guide

http://exporthelp.europa.eu/

HELPDESK

FOR DEVELOPING COUNTRIES

European Commission

External Trade

User Guide

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Disclaimer

Last update of the User Guide:

October 2006

Welcome

from Commissioner Peter Mandelson



Dear Visitor,

As European Commissioner for Trade, I welcome you to the Export Helpdesk for developing countries (EH).

A key element in our policy is to help developing countries achieve higher economic growth and welfare through their trade. In addition to formal market access rights granted to developing countries, new practical tools for trade are needed in order to help developing country exporters profit from these new trade opportunities.

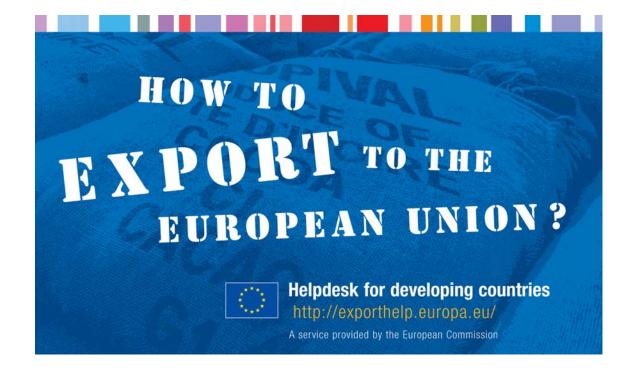
Peter Mandelson, Commissioner for External Trade

It is with this objective firmly in mind that the European Commission decided to create the EH, a free on-line service providing exporters in developing countries with relevant information and assistance in taking better advantage of the existing and future market access concessions offered by the EU.

It is a clear demonstration of the EU's determination to help developing countries in their efforts to integrate further into the global economy. They deserve a fair chance to compete in the EU market, and the EH is designed to do just that: a series of practical measures to help developing country exporters benefit properly from the EU's preferential trade programmes.

I hope that this guide will further assist you in making the most of the market access opportunities offered by the EU.

The Export Helpdesk brochure is available in English, French, Portuguese and Spanish at the following website: http://trade.ec.europa.eu/doclib/html/123139.htm

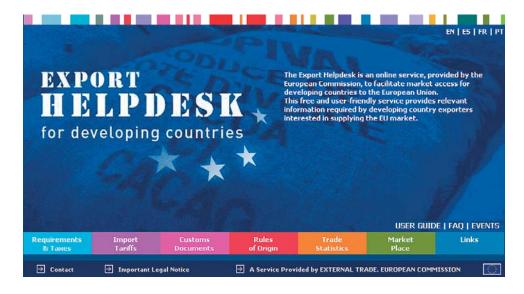


User guide

WHAT IS THE EXPORT HELPDESK FOR DEVELOPING COUNTRIES?

The Export Helpdesk is an online service, provided by the European Commission, to facilitate market access for developing countries to the European Union. It can be found at the following web address:

http://exporthelp.europa.eu



This free and user friendly on line service for exporters, importers, trade associations and governments, provides:

- Information on EU and Member States' import requirements as well as internal taxes applicable to products;
- Information on EU preferential import regimes benefiting developing countries;
- Trade data for the EU and its individual Member States;
- A market place where exporters in developing countries can establish contacts with importers from the EU;
- Links to other authorities and international organisations involved in trade operations and trade promotion;
- The possibility to lodge detailed information requests about real-life situations encountered by exporters.

HOW DOES THE EXPORT HELPDESK ASSIST EXPORTERS FROM DEVELOPING COUNTRIES?

- To obtain information about EU and Member States' import requirements as well as internal taxes, go to the **Requirements and Taxes** section.
- To take maximum advantage of the EU's preferential trade regimes available for developing countries, go to the Import Tariffs, Customs Documents and Rules of Origin sections.
- To establish whether or not a particular EU market is worth targeting, go to the **Trade Statistics** section.
- To find trading partners and contacts within the EU, go to the Market Place and Links sections.
- To obtain detailed information about real-life situations encountered by exporters, go to the **Contact** section.

1

REQUIREMENTS

AND TAXES

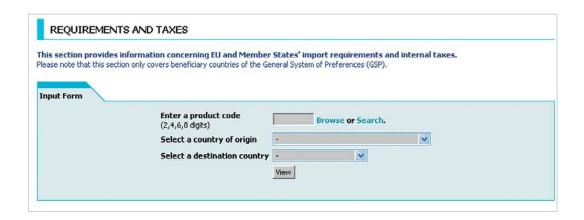
The **Requirements and Taxes** section enables users to get access to detailed information on EU and Member States' import requirements as well as internal taxes applicable to products.

To use the **Requirements and Taxes** section, please follow the steps below:

STEP 1

Go to the Requirements and Taxes Input Form

http://exporthelp.europa.eu/thdapp/taxes/MSServlet



STEP 2

Enter a product code

- i) IF YOU KNOW THE PRODUCT CODE:
 - Enter the product code in the **product code** box (note that you can choose to enter the relevant code in 2, 4, 6 or 8 digits).
 - Proceed to **STEP 3**.

ii) IF YOU DO NOT KNOW THE PRODUCT CODE

OPTION A

- Click on the 'Search' link (on the right side of the product code box). Enter your product description and click the **Search** button.
- If the product description is in the catalogue, a **Search Results** page will open with a list of products and their respective codes.
- On the Search Results page click on the code in the first column on the left for the appropriate product. A Product List page will open with more detailed product descriptions and their respective codes.
- Click on the code in the first column on the left for the appropriate product.
- Proceed to STEP 3.

If you could not find the product code using OPTION A, you may try OPTION B

OPTION B

• Click on the **Browse** link on the **Requirements and Taxes Input Form** and the **Chapter List** page will open.

Chapter List Search					
Section I	Live animals; animal products				
Chapter 01	LIVE ANIMALS				
Chapter 02	MEAT AND EDIBLE MEAT OFFAL				
Chapter 03	FISH AND CRUSTACEANS, MOLLUSCS AND OTHER AQUATIC INVERTEBRATES				
Chapter 04	DAIRY PRODUCE; BIRDS' EGGS; NATURAL HONEY; EDIBLE PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED				
Chapter 05	PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED				
Section II	Vegetable products				
Chapter 06	LIVE TREES AND OTHER PLANTS; BULBS, ROOTS AND THE LIKE; CUT FLOWERS AND ORNAMENTAL FOLIAGE				
Chapter 07	EDIBLE VEGETABLES AND CERTAIN ROOTS AND TUBERS				
Chapter 08	EDIBLE FRUIT AND NUTS; PEEL OF CITRUS FRUIT OR MELONS				
Chapter 09	COFFEE, TEA, MATÉ AND SPICES				
Chapter 10	CEREALS				
Chapter 11	PRODUCTS OF THE MILLING INDUSTRY; MALT; STARCHES; INULIN; WHEAT GLUTEN				
Chapter 12	OIL SEEDS AND OLEAGINOUS FRUITS; MISCELLANEOUS GRAINS, SEEDS AND FRUIT; INDUSTRIAL OR MEDICINAL PLANTS; STRAW AND FODDER				

If you could not find the product code using either OPTION A or OPTION B, you may try OPTION C

- If you find the description for your product listed in one of the 21 sections, click on the appropriate chapter heading in the **Section** column on the left.
- A Product List page will open with more detailed product descriptions and their respective codes
- Click on the code in the first column on the left for the appropriate product.
- Proceed to **STEP 3**.

OPTION C

• Request the code for your product via the "Binding Tariff Information" (BTI) service by following the instructions given in the web page:

http://ec.europa.eu/taxation_customs/common/databases/ebti/index_en.htm

STEP 3

Select a country of origin

You need to select a country of origin to use the **Requirements and Taxes** section of the website by choosing from the options available in the drop-down menu.

STEP 4

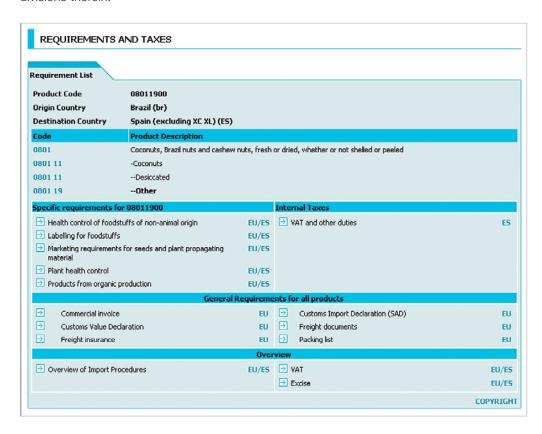
Select a destination country

You also need to select a destination country (the Member State in the European Union to which the product will be exported) from the second drop-down menu box available. Click the **View** button to obtain the relevant **Requirement List**.

STEP 5

Read the Requirement List page

The information in the **Requirement List** page is divided into four different categories with further divisions therein.

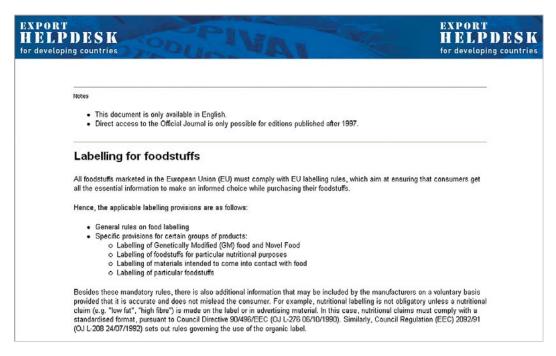


Note: At the bottom of the **Requirement List** page you will find a simplified version of the **Requirements & Taxes Input Form** which enables you to change the product, the country of origin, or the destination country without having to go back to the original input form page.

Specific Requirements

Clicking on one of the sub-sections within the specific requirements category will open a new window providing detailed information as to the specific requirements for that particular product to enter the EU and the specific EU Member State selected in the destination country box.

Example: If the product to be exported to a EU Member State is a foodstuff, then **Labelling for foodstuffs** will appear within the category of **Specific requirements** for that product. Clicking on this requirement will open a new window providing the relevant labelling requirements for that particular product to enter the EU and any additional information for the particular EU Member State which has been selected as the destination country.



Internal Taxes

The Internal Taxes category provides information as to the internal taxes (Value Added Tax and any other duties) applicable in the EU Member State selected for the particular product. **Excise** values will generally be calculated using the following formula: **[monetary unit] unitary amount / [taxable unit]** (where the symbol "/" should be read as "per each").

Example: How to calculate the excise (i.e. 754.77 Eur/h of pure alcohol)? The monetary unit is "Euro", the unitary amount is "754.77" and the taxable unit is "hectolitres of pure alcohol". Therefore, it should be interpreted as "754.77 Euro per each hectolitre of pure alcohol". Thus, 4 hectolitres of a liquor with a 50% alcohol content are equivalent to 2 hectolitres (= $4 \times 50\%$) of pure alcohol, and would pay a tax of EUR $754.77 \times 2 = EUR 1509.54$.

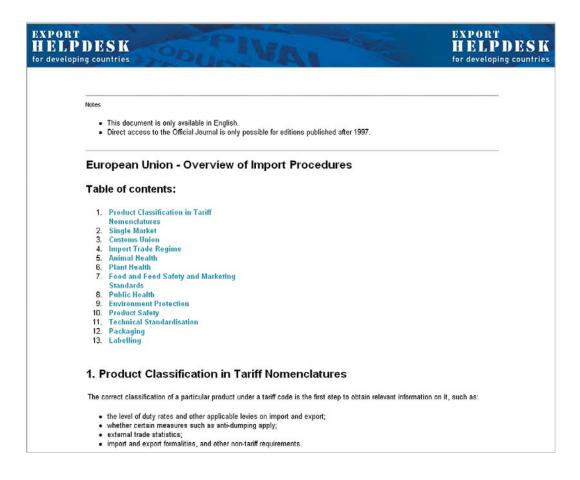
General Requirements for all products

The General Requirements for all products category is divided into six subsections: Commercial invoice, Customs Value Declaration, Freight insurance, Customs Import Declaration (SAD), Freight documents, and Packing list.

Clicking on a subsection will open a new window providing detailed information on the selected category.

Overview of Import Procedures

This category provides an overview of import procedures both at the EU level and for the particular Member State selected, and also the EU and Member State rules on VAT and excise duties.



IMPORT TARIFFS

The **Import Tariffs** section enables users to get access to detailed information concerning import tariffs and other measures that apply to a particular product.

To obtain required information from this section, please follow the steps below:

STEP 1

Go to the Import Tariffs Input Form

http://exporthelp.europa.eu/thdapp/taric/TaricServlet?languageId=EN



STEP 2 Enter a product code

i) IF YOU KNOW THE PRODUCT CODE:

- Enter the product code in the **product code** box (note that you can choose to enter the relevant code in 2, 4, 6 or 8 digits).
- Proceed to **STEP 3**.

ii) IF YOU DO NOT KNOW THE PRODUCT CODE OPTION A

- Click on the 'Search' link (on the right side of the product code box). Enter your product description and click the Search button.
- If the product description is in the catalogue a **Search Results** page will open with a list of products and their respective codes.
- On the Search Results page click on the code in the first column on the left for the appropriate product. A Product List page will open with more detailed product descriptions and their respective codes
- Click on the code in the first column on the left for the appropriate product.
- Proceed to STEP 3.

If you could not find the product code using OPTION A, you may try OPTION B

OPTION B

• Click on the 'Browse' link on the Import Tariffs Input Form and the Chapter List page will open.

Chapter List Search				
Section I	Live animals; animal products			
Chapter 01	LIVE ANIMALS			
Chapter 02	MEAT AND EDIBLE MEAT OFFAL			
Chapter 03	FISH AND CRUSTACEANS, MOLLUSCS AND OTHER AQUATIC INVERTEBRATES			
Chapter 04	DAIRY PRODUCE; BIRDS' EGGS; NATURAL HONEY; EDIBLE PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED			
Chapter 05	PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED			
Section II	Vegetable products			
Chapter 06	LIVE TREES AND OTHER PLANTS; BULBS, ROOTS AND THE LIKE; CUT FLOWERS AND ORNAMENTAL FOLIAGE			
Chapter 07	EDIBLE VEGETABLES AND CERTAIN ROOTS AND TUBERS			
Chapter 08	EDIBLE FRUIT AND NUTS; PEEL OF CITRUS FRUIT OR MELONS			
Chapter 09	COFFEE, TEA, MATÉ AND SPICES			
Chapter 10	CEREALS			

If you could not find the product code using either OPTION A or OPTION B, you may try OPTION C

- If you find the description for your product listed in one of the 21 **sections**, click on the appropriate chapter heading in the Section column on the left.
- A Product List page will open with more detailed product descriptions and their respective codes.
- Click on the code in the first column on the left for the appropriate product.
- Proceed to **STEP 3**.

OPTION C

• Request the code for your product via the "Binding Tariff Information" (BTI) service by following the instructions given in the following link:

http://ec.europa.eu/taxation_customs/common/databases/ebti/index_en.htm

STEP 3

Select a country of origin

If you do not select a country of origin you will not be provided with any preferential tariff information – **GSP**, **ACP**, **free trade agreement** – and will only obtain the tariff that applies to all products irrespective of country of origin (**Erga omnes** tariff information).

STEP 4

Select a simulation date

The simulation date is automatically set to the date on which the website is being used, but you can also select an earlier date as far back as 1 January 1998.

STEP 5

Click on "View"

STEP 6

Read the Import Tariff Results page

The Import Tariff Results page will divide into either two or three tables.

Results					
Product Code		1001100020			
Country of origin		Erga omnes			
Simulation date		April 30, 2007			
Code	Product Description				
1001	Wheat and meslin				
1001 10	-Durum wheat				
1001 10 00 12	High	quality durum wheat			
1001 10 00 20	Medium quality durum wheat				
1001 10 00 30	Low	quality durum wheat			
Drigin	Add. Code	Measure Type	Tariff	Footnote	Regulation/ Decision
Erga omnes	2550	Third country duty	0 EUR/1000 kg		R0608600
irga omnes	2551	Third country duty	0 EUR/1000 kg	TM396	R0608150
Erga omnes	2552	Third country duty	0 EUR/1000 kg	TM396	R0608150
Erga omnes		Entry into free circulation (prior surveillance)		CD020	R0313420
Add. Code					
	by land.	inland waterway or sea or imported by air.			
	ent risk on the Automotive	and arriving via the Atlantic Ocean or the Suezcanal	with the port of unloading on the N	1editerranean Sea	
2551 Imported					

TABLE 1

- Column 1 is the product Code column.
- Column 2 is the Product Description column.

TABLE 2

Table 2 will appear directly below Table 1 and is divided into six columns:

- Column 1 is the Origin column. Depending on the country of origin selected in the Import Tariffs Input Form, Column 1 will list information on the following:
 - > Erga omnes: This is the tariff that applies to all products irrespective of country of origin.
 - SSP: This is the tariff that applies to a product benefiting from the EU's Generalised System of Preferences.
 - > ACP: This is the tariff that applies to a product benefiting from the Cotonou Agreement.
 - > FTA: The different free trade agreements are referred to in Column 1 by the name of the country e.g. Chile, Egypt, etc.

Note: If a country is eligible for more than one preferential trade arrangement, the operator may choose the arrangement that is more beneficial. However, while the rules of origin of the different preferential arrangements are broadly similar, there can be significant differences. Operators must therefore always to refer to the correct rules for the arrangements they intend to use.

- Column 2 is the Additional Code column. If one or more codes appear in this column, the import
 tariff measure that appears in columns 3 and 4 will only apply with respect to the product that
 meets the criteria of the additional code. If there are additional codes a third table will appear
 directly below table 2 and will provide a brief explanation of the requisite criteria for the additional
 codes.
- Column 3 is the Measure Type column.
- Column 4 is the Tariff column and it provides the relevant duties.

Note: Additional duties also appear in this column.

The possible types of additional duties are:

- > EA: agricultural component
- > ADSZ: additional duty on sugar contents;
- > ADFM: additional duty on flour contents;
- > EAR: reduced agricultural component;
- > ADSZR: reduced additional duty on sugar contents;
- > ADFMR: reduced additional duty on flour contents.

If any of the above acronyms is present in **Column 4**, this means there are additional duties to pay. For example, a duty such as:

9 % + EA(1) MAX 18.7 +ADSZ(1)

should be read as:

[9 % import tariff + agricultural component(1)], limited to a maximum of [18.7 % + ADSZ additional duty on sugar contents(1)]

To calculate the complete rate of duty, it is necessary to determine the amount of agricultural component **(EA)** and additional duty on sugar contents **(ADSZ).** This means that to calculate the complete rate of duty, you must know the composition of the product in Milk fat, Milk proteins Starch/Glucose Sucrose/Invert sugar/Isoglucose.

Determining the additional duties to pay

To determine the additional duties to pay, for example EA, ADSZ:

STEP 1:

Go to the TARIC home page, at the following address:

http://ec.europa.eu/taxation_customs/dds/en/tarhome.htm

Select one of the two available options to search for tariff information (either through a product code or description). Once you have entered the product code and country of origin, click on the Duty rates' button. In the results page, click on the 'Meursing code' button and this will open an "ingredient window".

STEP 2:

Enter the composition of the goods entered (percentage of milk fat, milk proteins, starch...) in the ingredient window. Once the composition is entered in the corresponding fields, click on the equal sign (=) to display the additional duties applicable.

STEP 3:

All recognised compositions of the different ingredients (milk fat...) are linked to an additional code. This code starts with a "7". If the code is already known, you can enter its last 3 digits in the field "enter your additional code" of the ingredient window. For example, if the additional code is 7605, enter 605 in the field.

It is mandatory to mention the additional code in the customs declaration. This is the way to declare in customs the composition of the product, and therefore to allow the customs to compute the additional duties due.

If the acronyms in the measure are **EA**, **ADSZ**, or **ADFM**, this means that the additional duties are full (i.e. not reduced).

If the acronyms in the measure are EAR, ADSZR, or ADFMR, this means that the additional duties are reduced in the context of a customs declaration where a preference is granted.

It should be noted that the fact that a declaration is preferential does not mean per se that the additional duties are reduced. There can be preferential declarations with full additional duties. However, there cannot be non-preferential declarations (these are declarations where the most favoured nation duty is granted) with reduced additional duties.

In the case of reduced additional duties, it is possible that more than one duty is displayed in the composition window. This means that there is more than one possible reduction of additional duty for this product. For example, for a declaration where a preferential quota and a simple preference are applicable. In such case, check the numbers between round brackets - like (1), (2) - that are printed behind the acronyms. The additional duties to apply are the ones with the number that matches the number given between round brackets in the duty rate.

- Column 5 is the FN (footnote) column. If there is additional information it will appear in the form of a code (for example, CD020). Clicking on this code will open a window providing further relevant information.
- Column 6 is the Regulation/Decision column. Clicking on the code in this column will open a
 window providing information in relation to the applicable EU measure. If the measure is after 1998,
 an OJ icon will appear. Clicking on the OJ icon will take you to the Official Journal of the European
 Communities in which the relevant measure is published.

TABLE 3

If there are **additional codes** a third table will appear directly below table 2 and will provide a brief explanation of the requisite criteria for the additional codes.

DOCUMENTS

This section of the website provides information concerning the documents to be produced by an exporter in order to qualify for preferential duty treatment under the different trade regimes available for developing countries.

CUSTOMS DOCUMENTS

This section provides information concerning the documents to be produced in order to qualify for preferential duty treatment.

1. Generalised System of Preferences (GSP)

The EU's GSP grants either duty-free access or a tariff reduction for certain products imported from GSP beneficiary countries.

The EU's GSP is implemented in cycles of ten years. The present cycle covers the years 2006-2015. The GSP is implemented by Council Regulations. Council Regulation (EC) No 980/2005, applying a scheme of generalised tariff preferences, is valid from 1.1.2006 to 31.12.2008 and consists of the following three arrangements:

- a general arrangement, applicable to all of the beneficiary countries listed in Annex I to the regulation;
- a special incentive arrangement for sustainable development and good governance (the "GSP+"), accorded to fifteen of the beneficiary countries (published in Commission Decision 2005/924/EC of 21.12.2005) who meet certain criteria.
- a special arrangement, also known as the "Everything But Arms" initiative (or "EBA"), applicable to the fifty least developed countries.

New GSP Scheme Q&A – Questions & Answers

Documentary requirements under the GSP

For further explanations concerning the main features of the GSP, please consult The GSP User's Guide

For further explanations concerning the requirements which products covered by the GSP have to meet to be considered as originating in the exporting country, please consult The Guide to the rules of origin.

- GSP Products originating in the beneficiary countries of the EU's GSP shall benefit from the
 preferential duty rates foreseen upon submission of either a Certificate of Origin Form A or, in
 specific cases, of an Invoice Declaration given by the exporter (see proofs of origin under the
 Generalised System of Preferences http://exporthelp.europa.eu/hdlinks/gsp.cfm which
 includes specimens of the required documentation).
- ACP ("Cotonou") Agreement Products originating in the ACP States shall benefit from the
 preferential duty rates foreseen in the Cotonou Agreement upon submission of either a Movement
 Certificate EUR.1 or, in specific cases, of an Invoice Declaration given by the exporter (see proofs of
 origin under the ACP ("Cotonou") Agreement– http://exporthelp.europa.eu/hdlinks/cotonou1.cfm
 which includes specimens of the required documentation).
- FTAs The EU also has many free trade agreements (FTAs) with partners in the region (the central European countries, the Mediterranean countries) and beyond (Mexico, Chile). FTAs now increasingly involve provisions affecting non-tariff measures and regulatory issues such as provisions on trade facilitation and rule-making in areas such as investment, intellectual property, government procurement, technical standards and SPS issues.



RULES

OF ORIGIN

This section of the website provides information on the conditions that need to be met for goods to qualify for advantageous tariff treatment under the GSP and ACP systems and the FTAs with the following countries: Chile, Egypt, Jordan, Lebanon, Morocco, Mexico, and South Africa. For all other FTAs, exporters are advised to visit the "list of arrangements" of DG Taxation and Customs Union (TAXUD):

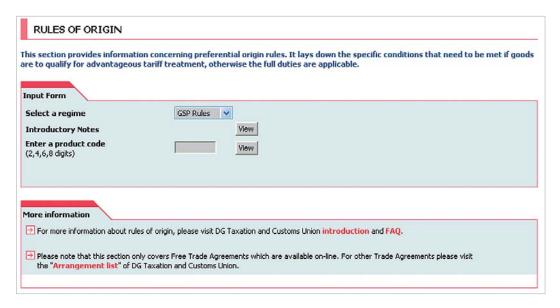
http://ec.europa.eu/taxation_customs/customs/customs_duties/rules_origin/preferential/article_779_en.htm

For a list of the trade arrangements which apply to particular countries, see: http://ec.europa.eu/taxation_customs/customs_duties/rules_origin/article_403_en.htm

To find relevant information in the Rules of Origin section, please follow the steps below:

STEP 1 Go to the Rules of Origin Input Form

http://exporthelp.europa.eu/thdapp/rulesoo/inputform.jsp



STEP 2

Select a regime

Select the relevant regime (GSP, ACP, Chile, Egypt, Jordan, Lebanon, Morocco, Mexico or South Africa).

Note: If a country is eligible for more than one arrangement, the operator may choose whichever arrangement is more beneficial. However, while the rules of origin of the different preferential arrangements are broadly similar, there can be significant differences. Operators must therefore always refer to the correct rules for the arrangements they intend to use.

STEP 3

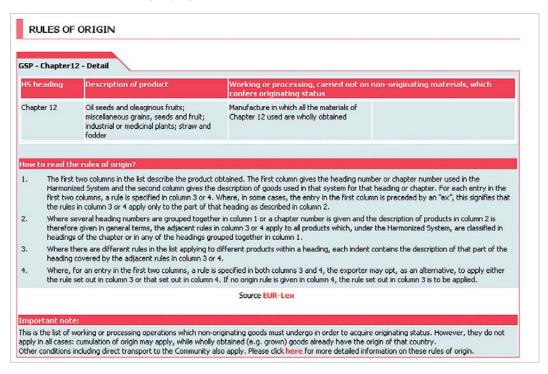
Enter a product code

Enter the **product code** in the product code box (note that you can choose to enter the relevant code in 2, 4, 6 or 8 digits).

Note: If you do not know the product code you may try to obtain it by following the instructions contained in the previous sections of this guide on **Requirements and Taxes** or **Import Tariffs**.

A new page will open providing the relevant Rules of Origin.

Step 4 Read the Rules of Origin page



A full explanation of GSP rules of origin is given in the Commission's user guide on the subject at: http://ec.europa.eu/taxation_customs/common/publications/info_docs/customs/index_en.htm

The first two columns in the list describe the product obtained. The first column gives the heading number or chapter number used in the Harmonised System and the second column gives the description of the goods used in that system for that heading or chapter. For each entry in the first two columns, a rule is specified in column 3 or 4. Where, in some cases, the entry in the first column is preceded by an "ex", this signifies that the rules in column 3 or 4 apply only to the part of that heading as described in column 2.

Where several heading numbers are grouped together in column 1 or a chapter number is given and the description of products in column 2 is therefore given in general terms, the adjacent rules in column 3 or 4 apply to all products which, under the Harmonised System, are classified in headings of the chapter or in any of the headings grouped together in column 1.

Where there are different rules in the list applying to different products within a heading, each indent contains the description of that part of the heading covered by the adjacent rules in column 3 or 4.

Where, for an entry in the first two columns, a rule is specified in both columns 3 and 4, the exporter may opt, as an alternative, to apply either the rule set out in column 3 or that set out in column 4. If no origin rule is given in column 4, the rule set out in column 3 is to be applied.

Note: This is the list of working or processing operations which non-originating goods must undergo in order to acquire originating status. However, they do not apply in all cases: cumulation of origin may apply, while wholly obtained (e.g. grown) goods already have the origin of that country. Other conditions including direct transport to the Community also apply.

Please see the following websites for more detailed information:

http://ec.europa.eu/taxation_customs/customs/customs_duties/rules_origin/introduction/index_en.htm

or

http://exporthelp.europa.eu/thdapp/rulesoo/show.jsp?cmd=note®ime=gsp&chapterNumber

TRADE

STATISTICS

This section provides detailed trade statistics covering imports and exports for the 27 EU Member States collectively and individually and also intra-EU trade. It is a very useful tool for exploring potential markets.

To obtain statistical information, please follow the steps described below.

STEP 1

Go to the Trade Statistics Input Form

http://exporthelp.europa.eu/thdapp/comext/ComextServlet



STEP 2 Enter a product code

i) IF YOU KNOW THE PRODUCT CODE:

- Enter the product code in the **product code** box (note that you can choose to enter the relevant code in 2, 4, 6 or 8 digits).
- Proceed to Step 3.

ii) IF YOU DO NOT KNOW THE PRODUCT CODE:

OPTION A

- Click on the 'Search' link (on the right side of the product code box). Enter your product description and click the **Search** button.
- If the product description is in the catalogue a **Search Results** page will open with a list of products and their respective codes.
- On the **Search Results** page click on the code in the first column on the left for the appropriate product and a **Product List** page will open with more detailed product descriptions and their respective codes.
- Click on the code in the first column on the left for the appropriate product.
- Proceed to Step 3.

OPTION B

• Click on the 'Browse' link on the **Trade Statistics Input Form** and the **Chapter List** page will open.

the product code using OPTION A, you may try OPTION B

If you could not find

TRADE STATISTICS					
Chapter List Search					
Section I	Live animals; animal products				
Chapter 01	LIVE ANIMALS				
Chapter 02	MEAT AND EDIBLE MEAT OFFAL				
Chapter 03	FISH AND CRUSTACEANS, MOLLUSCS AND OTHER AQUATIC INVERTEBRATES				
Chapter 04	DAIRY PRODUCE; BIRDS' EGGS; NATURAL HONEY; EDIBLE PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED INCLUDED				
Chapter 05	PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED				
Section II	Vegetable products				
Chapter 06	LIVE TREES AND OTHER PLANTS; BULBS, ROOTS AND THE LIKE; CUT FLOWERS AND ORNAMENTAL FOLIAGE				
Chapter 07	EDIBLE VEGETABLES AND CERTAIN ROOTS AND TUBERS				
Chapter 08	EDIBLE FRUIT AND NUTS; PEEL OF CITRUS FRUIT OR MELONS				
Chapter 09	COFFEE, TEA, MATÉ AND SPICES				
Chapter 10	CEREALS				
Chapter 11	PRODUCTS OF THE MILLING INDUSTRY; MALT; STARCHES; INULIN; WHEAT GLUTEN				
Chapter 12	OIL SEEDS AND OLEAGINOUS FRUITS; MISCELLANEOUS GRAINS, SEEDS AND FRUIT; INDUSTRIAL OR MEDICINAL PLANTS STRAW AND FODDER				
Chapter 13	LAC; GUMS, RESINS AND OTHER VEGETABLE SAPS AND EXTRACTS				
Chapter 14	VEGETABLE PLAITING MATERIALS; VEGETABLE PRODUCTS NOT ELSEWHERE SPECIFIED OR INCLUDED				
Section III	Animal or vegetable fats and oils and their cleavage products; prepared edible fats; animal or vegetable waxes				
Chapter 15	ANIMAL OR VEGETABLE FATS AND OILS AND THEIR CLEAVAGE PRODUCTS; PREPARED EDIBLE FATS; ANIMAL OR VEGETABLE WAXES				
Section IV	Prepared foodstuffs; beverages, spirits and vinegar; tobacco and manufactured tobacco substitutes				
Chapter 16	PREPARATIONS OF MEAT, OF FISH OR OF CRUSTACEANS, MOLLUSCS OR OTHER AQUATIC INVERTEBRATES				
Chapter 17	SUGARS AND SUGAR CONFECTIONERY				

If you could not find the product code using either OPTION A or OPTION B, you may try OPTION C

- If you find the description for your product listed in one of the 21 sections, click on the appropriate chapter heading in the **Section** column on the left.
- A Product List page will open with more detailed product descriptions and their respective codes.
- Click on the code in the first column on the left for the appropriate product.
- Proceed to Step 3.

OPTION C

Request the code for your product via the "Binding Tariff Information" (BTI) service by following the instructions given in the web page:

http://ec.europa.eu/taxation_customs/common/databases/ebti/index_en.htm

STEP 3

Select a Reporting Country

The Select a reporting country box is automatically configured to EUR27.

OPTION 1 – **EUR27**: The EUR27 mode provides you with trade statistics for the whole of the EU (and all twenty-seven EU Member States individually).

OPTION 2 – **EUR25**: Selecting EUR25 provides you with trade statistics for twenty-five EU Member States (the EU enlarged in 2007 from 25 to 27 Member States).

OPTION 3 – Selecting a specific reporting country provides you with the statistics for the EU Member State selected.

STEP 4

Select a Partner Country:

The Select a partner country box is automatically configured to All partners.

OPTION 1 - All Partners: Selecting this option provides you with the trade statistics for all countries.

OPTION 2 – Selecting a specific partner country provides you with the trade statistics for the specific partner country selected.

STEP 5

Select year(s)

In the Select year(s) box, you can choose:

OPTION 1 – To view the trade statistics for any individual year (as far back as 2000), click on the relevant year.

OPTION 2 – To view the trade statistics for more than one year at a time, click and highlight the relevant years while pressing the **Ctrl** or **Shift** buttons at the same time.

STEP 6 Select indicator(s)

The Select indicator(s) box contains the following six categories:

- Imports Value: Highlighting this category will provide the import value in thousands of euros of a particular product from the partner country selected (all partners or a specific partner country) into the reporting country selected (EUR27, EUR25 or a specific EU Member State).
- Imports Quantity: Highlighting this category will provide the import quantity in thousands of kilos of a particular product from the partner country selected (all partners or a specific partner country) into the reporting country selected (EUR27, EUR25 or a specific EU Member State).
- Imports Supplementary Quantity: Highlighting this category will provide the import supplement quantity, if applicable, per unit of a particular product from the partner country selected (all partners or a specific partner country) into the reporting country selected (EUR27, EUR25 or a specific EU Member State). The supplementary quantity represents for example litres, number of parts or square metres, or any other units other than the net mass of the goods, which indicates quantity and is usually collected in kilogrammes.
- Exports Value: Highlighting this category will provide the export value in thousands of euros
 of a particular product from the reporting country selected (EUR27, EUR25 or a specific
 EU Member State) into the partner country selected (all partners or a specific partner country).
- Exports Quantity: Highlighting this category will provide the export quantity in thousands of kilos of a particular product from the reporting country selected (EUR27, EUR25 or a specific EU Member State) into the partner country selected (all partners or a specific partner country).
- Exports Supplementary Quantity: Highlighting this category will provide the export supplement quantity, if applicable, per unit of a particular product from the partner country selected (all partners or a specific partner country) into the reporting country selected (EUR27, EUR25 or a specific EU Member State). The supplementary quantity represents for example litres, number of parts or square metres, or any other units other than the net mass of the goods, which indicates quantity and is usually collected in kilogrammes.

STEP 7

Read the Trade Statistics Results page

The layout of the trade statistics page varies depending on the selections that were made in the **Trade Statistics Input Form**.

Note: At the bottom of the page there is a simplified format of the **Trade Statistics Input Form** which enables you to change the indicators, the reporter country, the partner country, and the product without having to go back to the original input form page.

Viewing total figures: To view the total export/import figures for all products from a selected country type **00** in the product code box of the simplified input form and select the country.

Obtaining the price per kilo for imports/exports: To obtain the price per kilo for imports or exports divide the figure in the imports or exports value column by the appropriate figure in the imports or exports quantity column. For example if the **import value** for product X from country X is 3.300 Euros and the **import quantity** is 0.3 tonnes (300 kg) then dividing 3.300 by 300 gives you a kilo price of 11 euros.

Downloading trade statistics data: Transferring the data in the **Trade Statistics Results** page into a spreadsheet will allow you to perform calculations and make other analysis using the data requested. There are two possible options to transferring the data:

OPTION A

At the top of the **Results** page click on the 'TAB' or 'XLS' links to download the results respectively into the .tab or .xls (Microsoft Excel) formats.

OPTION B

STEP 1: Click on the trade statistics table that you want to transfer to an Excel Sheet.

STEP 2: Click on the right mouse button to display a menu.

STEP 3: Select the menu option: "Export to Microsoft Excel".

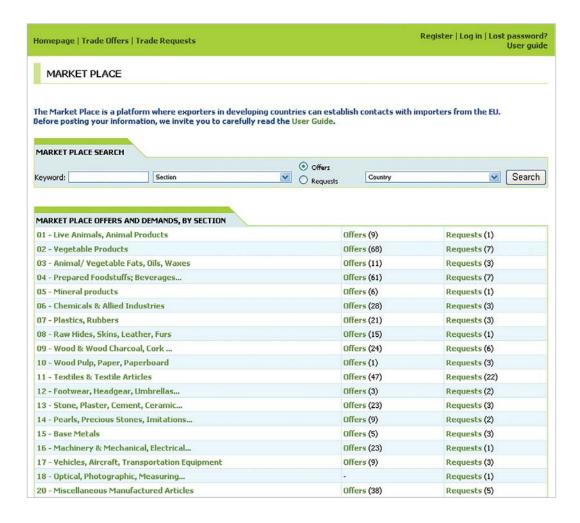
This will open an excel sheet and transfer the trade statistics data from the trade statistics table of the Export Helpdesk into an Excel Sheet.



MARKET

PLACE

The Market Place (http://exporthelp.europa.eu/hdmarket) is a platform to facilitate exchanges between exporters in Developing Countries and EU importers. If you are interested in exporting your products to the EU-market you may find it useful to place your offers and/or requests for products in the market place section.



HOW TO SEARCH THROUGH TRADE OFFERS AND REQUESTS

There are several ways to browse the trade offers and requests:

- On the first page of the **Market Place**, you will see a small form called **Market Place Search**. You can use this form. It will show you a list of trade offers or requests corresponding to the criteria selected.
- On the first page of the **Market Place**, you will also see a list of sections, offers and requests. Clickings on an 'Offers' or a 'Requests' link next to a section name will show you a list of offers or requests related to this section. Clicking on the section name itself will display the complete denomination of this section.
- You can click on 'Trade offers' or 'Trade requests' links in the Market Place Menu. This will show you a list of all current offers or requests from all sections.

Note: You can use the clickable column titles to sort the results list. To see an offer or request detail, click on its title.

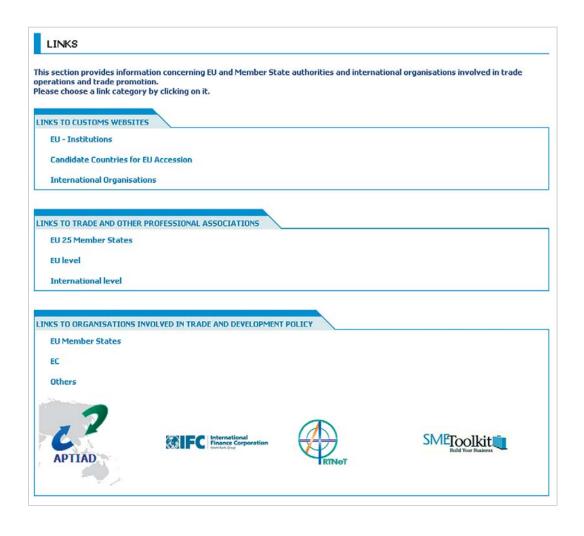
A small window will open with the details. You can print this window for further use by clicking on the 'Print' link.

HOW TO POST A TRADE OFFER OR TRADE REQUEST

Before posting your information, we invite you to carefully read the Market Place's User Guide available in this section.

7 LINKS

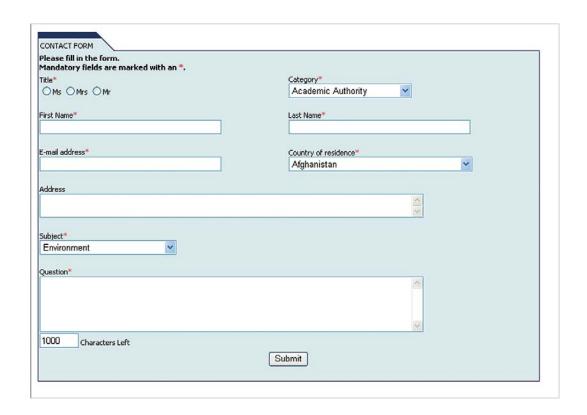
Make direct contact with the customs authorities of the individual Member States of interest, organisations involved in promoting imports from developing countries and EU importers' associations at the EU and at Member State level. We will be very happy to consider any suggestions for improvements or additions to the Links section (http://exporthelp.europa.eu/hdlinks/links.cfm).



CONTACT

MAILBOX

The **Contact mailbox (http://exporthelp.europa.eu/hdinforequest)** enables developing country exporters to lodge detailed questions concerning real life situations. Questions can be sent in any of the four languages of the Export Helpdesk (English, French, Portuguese or Spanish) and, *a priori*, the **Export Helpdesk Team** aims to answer queries/questions within a fifteen working-day period. Please note that this timeline is subject to variation depending on the complexity of the question.



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